

Get help from us



Call us on 0808 278 7833 and press option 4

Our Adviceline is open Monday to Friday, 10 to 4.

When you call you'll have to wait in a queue. We answer most calls within 45 minutes but the call is free from UK mobile or landline.

Contact us online at cawandsworth.org

If you contact us online we'll call or email you back. We reply to most online enquiries in 10 working days. We'll call you as soon as possible if your issue is urgent.

Use our Freephone national services

Call our national Help to Claim service on 0800 144 8444 if you need help applying for Universal Credit.

Call our national Consumer Helpline on 0808 223 1133 if you need help with something you've bought.

Visit us

The best way to reach us is to call our Adviceline, but you can also contact us online or visit our offices if you don't have access to a phone or can't communicate by phone.

Battersea centre

Battersea Library, 265 Lavender Hill, SW11 1JB

Mon	Tues	Wed	Thurs	Fri	Sat	Sun
10 to 12, 1 to 4	10 to 12, 1 to 4	10 to 12, 1 to 4	Closed	10 to 12, 1 to 4	Closed	Closed

Roehampton centre

Picasso Building, Mount Clare, Minstead Gardens, SW15 4EE

Mon	Tues	Wed	Thurs	Fri	Sat	Sun
Closed	Closed	Closed	Closed	Closed	Closed	Closed

This office is temporarily closed while the landlord carries out essential repairs, we're sorry for any inconvenience.